

150 Camino Dorado | Napa, CA 94558
ph: 707.253.6140
Fax: 707.255.0252
www.nvch.org



April 10, 2020

Dear All Residents,

We at Napa Valley Community Housing are concerned for all of your well-being and are working to assist you all as best we can during this unprecedented time. Our Resident Services staff members are available to assist with obtaining the assistance you may need.

The best location for information and available resources is located on the website www.readynapacounty.org. This website was created by the county as a one stop resource for the many needs that residents of the county may have (i.e. EDD, financial, food, medical, etc...). We have posted resource sheets that provide some of the information available on the website on the community room doors and/or in the laundry rooms for your convenience as well.

Here is the contact information for your Resident Service Coordinators with the properties that they support. As you can imagine they have been working tirelessly to assist everyone they can. Please contact them during regular business hours and leave a message so they may return your call.

Arroyo Grande Villas, Mount Ave Cottages, Oak Creek Terrace, Pecan Court, Silverado Creek, Villa de Adobe, Yount Street Apartments, Vista Del Valle

Daisy – Office: 707-251-0943, cell: 707-690-2006, email: daisy@nvch.org

Magnolia Park Apartments, Mayacamas Village Apartment, The Courtyard at Oran Court, Whistlestop Townhomes

Georgina – Office: 707-259-8143, cell: 707-346-0454, email: vonbrandt@nvch.org

Napa Park Homes

Norma – Office: 707-699-1413, cell: 707-346-0273, email: norma@nvch.org

If you need further assistance or cannot reach one of the coordinators, please contact Marlene at 707-251-1064, email: marlene@nvch.org, or Joe at 707-249-3012, email: joe@nvch.org.

Thank you for your continued efforts to shelter in place and maintain social distancing! This will help to make this an historic event rather than a current one.

Sincerely,
Bob

A handwritten signature in black ink, appearing to read "Bob Machado".

Bob Machado
VP of Property Management

Napa County Community Resource List

Meeting your needs through community support and resources makes your family strong!

The following agencies will assist individuals and families at no cost in completing housing recertification forms, Lifeline telephone application, HEAP energy applications, apply for emergency rental assistance, assistance with unemployment/ EDD forms, student lunch forms and provide other related comprehensive document assistance. Appointments are required and most agencies offer bilingual Spanish services. Hours are Monday – Friday only.

McPherson Family Resource Center (located at McPherson Elementary School)

Tel: (707) 363-3798

2670 Yajome St., Napa CA 94558

Phillips Elementary Community Services Team

Lupita can be reached at (707) 287-1666

1210 Shetler Ave., Napa CA 94558

Puertas Abiertas

Tel: (707) 224-1786

952 Napa Street, Napa CA 94559

Ole Health Outreach

Patricia Contreras can be reached at (707)254-1777

1141 Pear Tree Lane, Suite 100, Napa CA 94558

Up Valley Family Center (2 locations)

Phone: (707) 963-1919

1440 Spring Street, St. Helena, CA 94574

1500 Cedar Street, Calistoga CA 94515

(707) 965-5010

upvalleyfamilycenters.org

FOR SENIORS:

Share the Care

Phone: (707) 492-3198

Napavalleysharethecare.com

Email: sharethecarenv@gmail.com

Up Valley Senior Services

(707) 965-5010

1705 Washington St., G, Calistoga CA 94515

Anyone who needs assistance with medical documents

CARE Network

(707) 251-2000

3448 Villa Lane, #102, Napa CA 94558

Napa.networkofcare.org

For farm workers (individuals and their families)

California Human Development

(707) 523-1155

Californiahumandevlopment.org

Family Resources & Community Organizations

1. Community Resources for Children

We are still offering services at this time. Please visit our website for more information in English y en Español, telephone us at 707-253-0376 x 101 (leave a message), or email us at info@crncnapa.org.

2. COPE Family Center

We provide parents with the education, resources and support they need to raise children who thrive. Visit our website or call us at 707-252-1123.

3. NEWS

NEWS is committed to supporting victims of domestic violence and sexual abuse, especially during this time of escalated stress and anxiety. If you, or anyone you know, needs to access NEWS services at any time, please have them call the 24-hour help line at 707-255-6397 for immediate assistance, or email them at info@NapaNEWS.org.

4. On the Move Bay Area

Includes information on Phillips, McPherson, Shearer FRCs and Parent University. For emergency financial assistance for residents of Napa, Yountville and American Canyon – please call 707-363-8390 or email efa@onthemovebayarea.org. (Up-Valley residents please contact UpValley Family Centers.)

1. ParentsCAN Coronavirus Resources

ParentsCAN was established in 2005 to meet the unique needs of families of children with special needs in Napa County. We are operated and staffed by parents and immediate family members of children with special needs. All services are available in both English and Spanish to residents of Napa County. Call us at 707-253-7444; call line is open Monday through Friday, 9:00 a.m. - 1:00 p.m. or email us with your questions or concerns at parents@parentscan.org.

2. Puertas Abiertas

Puertas Abiertas works hand in hand with Latinos to inspire and achieve healthy living, self-sufficiency, and opportunities for leadership and community engagement. Call for information 707-224-1786.

3. UpValley Family Centers

You can reach Up Valley FRC at: 707-965-5010. If you are requesting emergency financial assistance, please use this email address: efa@upvalleyfamilycenters.org

"Grab & Go" meals for all students 18 years and younger: Napa

Program	Description	Address	Hours
FREE food while schools are closed to ensure students who rely on our schools for breakfast and lunch continue to receive that service. This program will be solely for pick-up meals. Meals cannot be consumed on site. Be proactive in reducing the risk of COVID-19. Youth must be present to receive the meals			
Napa High School	11:30 am to 12:30 pm M-F	2475 Jefferson Street Napa	In the parking lot at the front of the school office
Shearer Elementary School	11:30 am to 12:30 pm M-F	1590 Elm St, Napa	At the curb on Elm street in front of the school
La Morenita	11:30 am to 3:00 pm M-F	2434 Jefferson St Napa	free burrito lunch
Napa Clubhouse Boys & Girls Clubs of Napa Valley	4:30pm to 5:30m M-F	1515 Pueblo Ave. Napa No applications or membership are required.	PM Snack and Hot Supper (in front of the building)

Congregate Sites | Lunch Sites: Napa

Organization	Description	Address	Phone
Napa Senior Center Senior Nutrition	Home delivery only due to Covid-19 or drive thru pickup on MWF 11:30am and 12:00pm	1500 Jefferson St Napa, CA	707-253-6100 ext. 111 www.canv.org
South Napa Shelter Abode Services	Bag / Individual Packaged only due to Covid-19	100 Hartle Court Napa CA	707-271-7818 www.countyofnapa.org/272/Homeless-Services
The Salvation Army Napa Corps Culinary program	Grab & Go lunch M-F 11:30 am - 12:30 pm.	590 Franklin St Napa, CA	707-226-8150 www.napa.salvationarmy.org
The Table at First Presbyterian Church	Suspended due to Covid-19	1333 Third St Napa, CA	707-224-8693 http://napatable.org

Groceries/Produce: Napa

Organization	Hours	Address	Phone
Hope Christian Center Produce Drive-thru	1st Friday each month 2:00 pm - 4:00 pm	721 Trancas St. Napa, CA	707-253-6128 www.canv.org
Health & Human Services Produce Drive-thru	2nd Friday each month 2:00 pm - 4:00 pm	2751 Napa Valley Corporate Drive - Napa CA	707-253-6128 www.canv.org
OLE Health Produce Drive-thru	3rd Friday each month 2:00 pm - 4:00 pm	1141 Pear Tree Lane Napa, CA	707-254-1777 www.olehealth.org
Napa Spanish Seventh Day Adventist Church Produce Drive-thru	4th Friday each month 2:00 pm - 4:00 pm	1011 Pueblo Ave Napa, CA	707-253-6128 www.canv.org
Covenant Presbyterian Church Produce Drive-thru	5th Friday each month 2:00 pm - 4:00 pm	1226 Salvador Ave Napa, CA	707-253-6128 www.canv.org
CrossWalk Church Drive-thru Pantry	3rd Tuesday 11:30 am - 1:30 pm	2590 1st St. Napa, CA	707-226-1812 www.crosswalknapa.org
Napa Farmer's Market Accepts CalFresh/EBT(double value) and WIC	Saturdays 8:30 am -1:00 pm	Oxbow and CIA at Copia 500 First St	707-501-3087 www.napafarmersmarket.org
Napa Valley College Food Bank Groceries with student ID	Wednesday and Thursday 9am-noon, check hours	Napa Valley College Room 1202	707-256-7340
Napa Valley Food Bank CANV Napa Storehouse Emergency Food Pantry Drive-thru	Tues. 8:45am - 11:45 am Wed. 8:45 am - 11:45 am Thurs. 10:45am - 1:45 pm	1746 Yajome St. Napa, CA	707-253-6128 www.canv.org
Napa Valley Food Bank CANV & The Father's House	Saturday Mornings	6 Locations in Napa	707-205-1604 tfh.org
The Salvation Army Napa Corps Culinary program	Food boxes: M-F 10 am - 2pm Produce & bread MTTF at 8:30 am	590 Franklin St. Napa, CA	707-226-8150 www.napa.salvationarmy.org
USDA Food Bag Spanish Seventh Day Adventist	Third Thursdays 4:00 pm -6:00 pm	1011 Pueblo Ave Napa, CA	707-253-6128 www.canv.org
USDA Food Bag Napa Senior Center	Home delivery only due to Covid-19	1500 Jefferson St Napa, CA	707-253-6128 www.canv.org

USDA Commodity Program

The United States Department of Agriculture contracts with CANV's Food Bank to administer 8 to 10 food staples to low-income Napa County residents once a month from 8 locations. Items typically include peanut butter, cereal, canned fruits and vegetables, pasta and canned meals. NOTE – Napa Residents may only access one of the two sites.

"Grab & Go" meals for all students 18 years and younger: Napa County

Program	Description	Address	Where
FREE food while schools are closed to ensure students who rely on our schools for breakfast and lunch continue to receive that service. This program will be solely for pick-up meals. Meals cannot be consumed on site. Be proactive in reducing the risk of COVID-19			
American Canyon Middle School	11:30 am to 12:30 pm M-F	300 Benton Way, American Canyon	In the drop off/pick up driveway in front of the school office
American Canyon Clubhouse Boys & Girls Clubs of Napa Valley	4:30pm to 5:30m M-F	60 Benton Ave. American Canyon	PM Snack and Hot Supper (in front of the building)
Calistoga Elementary School	11:30 am to 12:30 pm M-F	1327 Berry St, Calistoga	Curbside
Howell Mountain & Pope Valley Howell Mountain Elementary School	11:30 am to 12:30 pm M-F	525 White Cottage Road North, Angwin	Call to order 707.339.8235
St. Helena High School	9:00 am to 10:00 am M-F	465 Main St, St. Helena	drive thru at entrance to Vintage Hall

Congregate Sites | Lunch Sites: American Canyon

ORGANIZATION	HOURS	ADDRESS	PHONE/WEBSITE
American Canyon Senior Center CANV Senior Nutrition	Home delivery only due to Covid-19 or drive thru pickup on MWF 11:30am and 12:00pm	2185 Elliot Drive American Canyon, CA	707-253-6100 ext. 111 www.canv.org

Groceries/Produce: American Canyon

ORGANIZATION	HOURS	ADDRESS	PHONE/WEBSITE
Holy Family Catholic Church Produce Drive-thru	First Friday 2:00 pm - 4:00 pm	101 Antonina Ave American Canyon, CA	707-253-6128 www.canv.org
Napa Valley Food Bank CANV Harvest Freewill Baptist Church	Second & Fourth Tuesdays 3:30 pm - 5:30 pm	240 Rio Del Mar American Canyon, CA	707-253-6128 www.canv.org
USDA Food Bag Holy Family Catholic Church	Home delivery only due to Covid-19	101 Antonina Ave American Canyon, CA	707-253-6128 www.canv.org

Congregate Sites | Lunch Sites: Angwin, Calistoga, Lake Berryessa, Pope Valley, St. Helena, Yountville

Rianda House Senior Nutrition	Home delivery only due to Covid-19 or drive thru pickup on MTuF 11:30am and 12:00pm	1475 Main St. St. Helena, CA	707-963-8555 www.riandahouse.org
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Groceries/Produce: Angwin, Calistoga, Lake Berryessa, Pope Valley, St. Helena, Yountville

Napa Valley Food Bank CANV Angwin Pantry	First & Third Thursdays 6:00 pm-- 9:00 pm	1 Angwin Ave Angwin, CA	707-253-6128 www.canv.org
USDA Food Bag Angwin Community Services	Third Tuesdays 8:00 am - 4:00 pm	275 Clark Way Angwin, CA	707-253-6128 www.canv.org
Napa Valley Food Bank CANV Calistoga Cares	Second, & Fourth Thursdays 3:00 pm - 6:00 pm	1435 Oak St. (Tubbs building) Calistoga, CA	707-942-6042 www.canv.org
Our Lady of Perpetual Help Church Produce Drive-thru	Third Tuesday 4:00 pm - 6:00 pm	901 Washington St Calistoga, CA	707-253-6128 www.canv.org
USDA Food Bag Our Lady of Perpetual Help Church	Third Tuesdays, 4:00 pm - 6:00 pm	901 Washington St Calistoga, CA	707-253-6128 www.canv.org
Napa Valley Food Bank CANV Berryessa Volunteer Fire Department	Third Wednesday 11:00 am - 1:00 pm	1082 Capell Valley Road Napa, CA	707-253-6128 www.canv.org
USDA Food Bag Berryessa Volunteer Fire Department	Home delivery only due to Covid-19	1082 Capell Valley Road Napa, CA	707-253-6128 www.canv.org
Napa Valley Food Bank CANV Pope Valley Farm Center Pantry	First Wednesday 2:00 pm - 5:00 pm	5800 Pope Valley/Chiles Road Pope Valley, CA	707-253-6128 www.canv.org
Napa Valley Food Bank CANV St. Helena Community Food Pantry	Tuesdays, Thursdays, Fridays 2:30pm-4:00pm	1777 Main St, St Helena, CA (behind the Seventh Day Adventist church)	707-253-6128 www.canv.org
Seventh Day Adventist Church Produce Drive-thru	Third Wednesday 2:00 pm - 4:00 pm	1777 Main St, St Helena, CA (behind the Seventh Day Adventist church)	707-253-6128 www.canv.org
USDA Food Bag St. Helena Community Food Pantry	Home delivery only due to Covid-19	1777 Main St, St Helena, CA (behind the Seventh Day Adventist church)	707-253-6128 www.canv.org
USDA Food Bag	Home delivery only due to Covid-19	6621 Yount St.	707-253-6128


**-City of Napa COVID-19 Emergency Food Resources-
FOR PROVIDERS ONLY PLEASE DO NOT DISTRIBUTE***




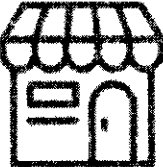
***PLEASE VISIT www.canv.org
TO CONFIRM DATES, TIMES & ELIGIBILITY**

****PLEASE CONTACT SITE TO CONFIRM ENROLLMENT AND
ELIGIBILITY REQUIREMENTS**

**CalFresh can assist families with money for
food. TO APPLY CALL Catholic Charities
(707) 890- 0211 rhammar@srcharities.org OR
APPLY ONLINE www.getcalfresh.org**

	Food Sites	Food Safety Tips
 <p>Grab N' Go</p>	<p>**NVUSD School Meals Eligibility: Children 0-18; in NVUSD <u>Napa High School</u> Mon-Fri 11:30AM-12:30pm 2475 Jefferson St. In the parking lot at the front of the school office. <u>Shearer Elementary School</u> Mon-Fri 11:30-12:30 1590 Elm St. At the curb on Elm street in front of the school.</p> <p>**Boys & Girls Club Snack & Supper Eligibility: Children 0-18; in NVUSD <u>Shearer Elementary School</u> Mon-Fri 3:30-6:30 1590 Elm St. At the curb on Elm street in front of the school.</p> <p>*Congregate Meals <u>Napa Senior Center</u> Mon, Wed, Fr 11:30 & noon 1500 Jefferson St.</p> <p>*CANV Food Bank <u>Napa Storehouse</u> 1746 Yajome Street Tue & Wed 8:45am to 11:45pm Thursday's 10:45am to 1:45pm</p>	<ul style="list-style-type: none"> ❖ Pick up meals at site closest to your home. ❖ Line up 6ft. apart from others. ❖ Food <u>MUST BE</u> eaten offsite. ❖ Wash hands after picking up food. ❖ Please stay home if you are feeling sick.

-City of Napa COVID-19 Emergency Food Resources-
FOR PROVIDERS ONLY* PLEASE DO NOT DISTRIBUTE

 <p align="center">Delivery</p>	<p align="center">*Meals on Wheels Mon & Wed - 2 meals Fridays – 3meals Contact: 253-6100 x111</p>	<ul style="list-style-type: none"> ❖ Observe <u>“NO CONTACT”</u> deliveries. ❖ Keep at least 6 ft from delivery person. ❖ Wash hands after receiving food/meals.
 <p align="center">Farmers' Market</p>	<p align="center">**Napa Farmers Market <u>Oxbow Public Market & CIA parking lot</u> Sat March 21 & 28 8:00 a.m. - 9:00 a.m. 65+ ONLY 9:00 a.m - 12:00 pm ALL RESIDENTS DOUBLE your CalFresh benefits for fruits & veggies!! \$10=\$20</p> <p align="center">*Free Market Fridays 2-4pm <u>Hope Christian Center</u> 1st @ 721 Trancas St <u>Napa County HHS</u> 2nd @ 2771 Napa Valley Corporate Dr. <u>Ole Health</u> 3rd @ 1141 Pear Tree Ln. <u>Napa Spanish Church</u> 4th @ 1011 Pueblo Ave. <u>Covenant Church</u> 5th @ 1226 Salvador Ave.</p>	<ul style="list-style-type: none"> ❖ Line up 6ft. apart from others. ❖ Buy pre-bagged items to reduce lines. ❖ <u>DO NOT</u> eat food on site. ❖ Wash or sanitize hands. ❖ Please stay home if you are feeling sick.

**-North of Napa COVID-19 Emergency Food Resources-
FOR PROVIDERS ONLY PLEASE DO NOT DISTRIBUTE***



**PLEASE VISIT www.canv.org
TO CONFIRM DATES, TIMES & ELIGIBILITY
**PLEASE CONTACT SITE TO CONFIRM
ENROLLMENT AND ELIGIBILITY REQUIREMENTS**

CalFresh can assist families with money for food. TO APPLY CALL Catholic Charities (707) 890- 0211 rhammar@srcharities.org OR APPLY ONLINE www.getcalfresh.org



Grab N' Go

Food Sites

Food Safety Tips

St. Helena Community Pantry

1777 Main St

(Behind Seventh Day Adventist Church Hall)

Tuesday's, Thursday's, and Friday's

2:30pm to 4:00 pm

Angwin Pantry

1 Angwin Ave

1st and 3rd Thursday

6:00pm to 9:00pm

Calistoga Cares

1435 N. Oak St

(Fairgrounds/Tubbs Bldg)

2nd and 4th Thursday

3:00pm – 6:00pm

Pope Valley Farm Center

5800 Pope Valley/Chiles Rd.

1st Wednesday

2:00pm -5:00pm

Capell Valley Volunteer Fire Dept.

1082 Capell Valley Rd



3rd Wednesday

11:00am to 2:00pm

- ❖ Pick up meals at site closest to your home.
- ❖ Line up 6ft. apart from others.
- ❖ Food **MUST BE** eaten offsite.
- ❖ Wash hands after picking up food.
- ❖ Please stay home if you are feeling sick.

-North of Napa COVID-19 Emergency Food Resources-
FOR PROVIDERS ONLY* PLEASE DO NOT DISTRIBUTE



 <p align="center">Delivery</p>	<p align="center">*Meals on Wheels Mon & Wed - 2 meals Fridays – 3 meals Contact: 253-6100 x111</p>	<ul style="list-style-type: none"> ❖ Observe “<u>NO CONTACT</u>” deliveries. ❖ Keep at least 6 ft from delivery person. ❖ Wash hands after receiving food/meals.
 <p align="center">Farmers' Market</p>	<p align="center">Calistoga Farmers Market <u>1311 Washington St</u> Sat 9:00 am – 1:00 pm</p>	<ul style="list-style-type: none"> ❖ Line up 6ft. apart from others. ❖ Buy pre-bagged items to reduce lines. ❖ <u>DO NOT</u> eat food on site. ❖ Wash or sanitize hands. ❖ Please stay home if you are feeling sick.



A Tradition of Stewardship
A Commitment to Service

NAPA COUNTY AGENCIA DE SALUD Y SERVICIOS HUMANOS

INFORMACION SOBRE DISTANCIAMIENTO SOCIAL DE COVID-19

**PARA LA SEGURIDAD
DE NUESTRA
COMUNIDAD,
ESTAMOS
PROPORCIONANDO
SERVICIOS LIMITADOS
HASTA NUEVO AVISO**



**Por favor considere estas opciones
para solicitar beneficios, presentar
verificaciones y reportar cambios:**

- EN LINEA
- TELEFONO
- CORREO ELECTRONICO
- FAX
- CORREO POSTAL

Estamos siguiendo las pautas de las autoridades de Salud Pública y de los Centros para el Control y la Prevención de Enfermedades para proteger la salud y la seguridad de nuestros clientes, personal y la comunidad.

Seguimos disponibles para asistirlos con sus servicios de necesidades esenciales sin interrupción, aunque solamente ofrecemos servicios limitados.

Puede solicitar beneficios y administrar su caso electrónicamente en www.C4Yourself.com o en la **aplicación móvil C4Yourself**, disponible en Apple App Store y Google Play.

Por favor use otras opciones disponibles para entrevistas, presentando verificaciones/documentos, reportando cambios o para hacer preguntas.

- **En Línea:** www.C4Yourself.com
(Medi-Cal solamente: www.CoveredCA.com)
- **Teléfono:** 707-253-4511 o 800-464-4214.
Para TTY: 800-877-8339
- **Correo Electrónico:**
verificaciones@countyofnapa.org
- **Fax:** 707.253.6095
- **Correo Postal:** 2751 Napa Valley Corporate Drive
Napa CA 94558

Para obtener información adicional y acceso a formularios e información sobre la configuración de cuentas C4Yourself, visite nuestro sitio web en:

www.countyofnapa.org/361/Self-Sufficiency-Services

Finalmente, nuestra oficina desea agradecerle por su continua cooperación, paciencia y comprensión durante este tiempo.



A Tradition of Stewardship
A Commitment to Service

NAPA COUNTY HEALTH AND HUMAN SERVICES AGENCY

COVID-19 SOCIAL DISTANCING INFORMATION

**FOR THE SAFETY OF
OUR COMMUNITY, WE
ARE PROVIDING
LIMITED SERVICES AT
OUR OFFICES UNTIL
FURTHER NOTICE**

Online



Telephone



Email



Mail



Fax



**Please consider these options to
apply for benefits, submit
verifications and report changes**

- ONLINE
- PHONE
- E-MAIL
- FAX
- MAIL

We are following guidelines from Public Health authorities and Centers for Disease Control and Prevention to ensure the health and safety of our customers, staff and the community.

We are still available to help you with your essential service needs without interruption even though we are only providing limited services.

You can apply for benefits and manage your case electronically at www.C4Yourself.com, and via the **C4Yourself Mobile App** available at both the Apple App Store or Google Play Store.

Please use our other options for interviews, submitting verifications/documents, reporting changes or asking questions.

- **Online:** www.C4Yourself.com
(Medi-Cal Only: www.CoveredCA.com)
- **Phone:** 707-253-4511 or 800-464-4214.
For TTY call: 800-877-8339
- **E-mail:** verifications@countyofnapa.org
- **Fax:** 707.253.6095
- **Mail:** 2751 Napa Valley Corporate Drive
Napa CA 94558

For additional information and access to forms and help setting up C4Yourself account, visit our web site at:
www.countyofnapa.org/361/Self-Sufficiency-Services

Finally, our office would like to thank you for your continued cooperation, patience and understanding during this time.



What documents do I need to apply?

- Identification
(like a driver's license)
- Proof of income
(pay stubs or benefit check)
- Proof of where you live
(if you have an address)
- Proof of child care costs
(if you pay for child care)
- Social Security Numbers
(only for eligible household members)
- Proof of Immigration Status
(only for eligible household members)
- Medical Expenses
(only for 60+ or disabled)

Apply for CalFresh Today!

CalFresh/Food Stamps is not a welfare program. It is a nutrition assistance program for low income individuals and families.



You can fill out an application online at www.getcalfresh.org/s/brochure or call the Food Bank for more information.



Call the Food Bank of Contra Costa & Solano for more information and application assistance.

1-925-603-3316

foodbankccs.org/calfreshhelp

Rev. 08/27/2019

GET HELP PAYING FOR GROCERIES



Call the Food Bank of Contra Costa & Solano for information and application assistance.

1-925-603-3316

foodbankccs.org/calfreshhelp



How much money can I have and still get CalFresh?

- You can have income from a full or part-time job, unemployment, pension, social security or other cash assistance.

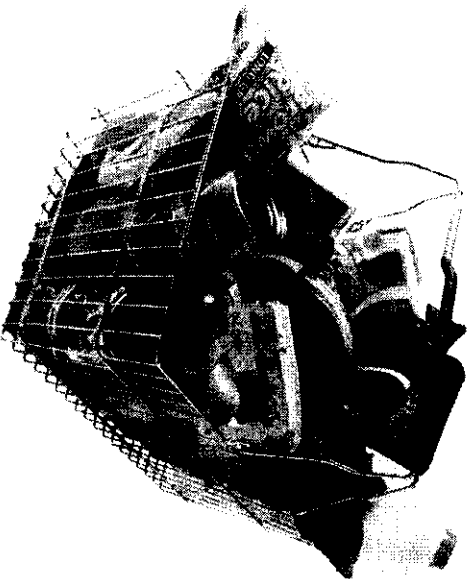
If your income is less than the amount on this chart, you may qualify.*

CalFresh Income Guidelines

October 1, 2019 - September 30, 2020

Household Size	Gross Monthly Income Limit
1	\$2,082
2	\$2,820
3	\$3,556
4	\$4,292
5	\$5,030
6	\$5,766
7	\$6,502

*Actual eligibility is determined by additional calculations based on income and expenses



What if I Am An Undocumented Immigrant?

- If you are an undocumented immigrant your household may still be eligible for CalFresh. Parents who do not qualify should apply for their children born in the U.S.
- Applying for or receiving CalFresh will not count against you when you apply to become a citizen of the U.S.
- A household member must have a valid Social Security Number.
- Fingerprinting is no longer required to receive CalFresh.

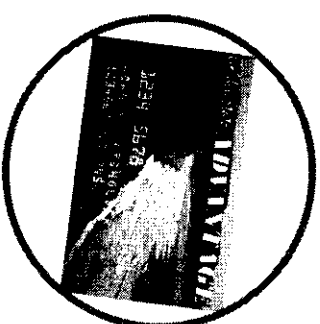
What about things I own?

- You can own your house or mobile home and get CalFresh.
- You can own a car, truck or motorcycle and still qualify for CalFresh.

What if I Receive SSI?

- The rule has changed! SSI/SSP recipients may now receive CalFresh and SSI/SSP benefits.
- Your SSI/SSP benefits will not be affected by receiving CalFresh.

EBT CalFresh benefits on a plastic card!



In California, CalFresh benefits come on a plastic debit card. You can use this card to buy food at most grocery stores and farmers' markets.

All your CalFresh benefits are electronically transferred to your EBT card, also known as the Golden State Advantage Card.

How much in CalFresh benefits will I get each month?

The amount you get depends on your income, household expenses, and the number of people in your household.

For emergencies, you have a right to CalFresh benefits within 3 days.

You can get emergency CalFresh if your monthly gross income is less than \$150 and you have less than \$100 in cash, checking, or savings?

Self Sufficiency Services (Public Assistance)

Physical Address

2751 Napa Valley Corporate Drive
Building A
Napa, CA 94558

Telephone Numbers for All Offices

Main: 707-253-4511
Toll Free: 800-464-4214
TTY: 1-800-877-8339
CareerPoint: 707-253-4134

Hours

Monday - Friday
8 AM - 5 PM
Closed on County Holidays

The following programs will still be operating during the Shelter at Home order:

Mental Health Access: Our Access phone line is operating as usual. We are providing mental health assessments via the phone. Mental Health Clinicians are available Monday-Friday 8-5 to provide brief mental health counseling.

Crisis Services: The Crisis Stabilization Unit is open 24 hours a day.

Adult Services

- **Medication Clinic:** Adult medication clinic is open and seeing clients face to face by APPOINTMENT ONLY.
- **Adult Therapy Services:** We are suspending group therapy until further notice. Therapists are providing current clients with individual counseling services over the phone.
- **Adult Case Management Services:** Therapists are providing current clients with counseling and case management services over the phone.
- **Adult and Older Adult Full Service Partnership Services:** Therapists are providing current clients with counseling and case management services over the phone.
- **CONREP Services:** Therapists are providing current clients with counseling and case management services over the phone and face to face by appointment only. Group counseling for CONREP client is provided over the phone.
- **Mental Health Court:** We are providing current clients with individual counseling over the phone.
- **System Navigators:** Mental Health Workers are available for community resources over the phone

Children's Services:

- **Medication Clinic:** Children's medication clinic is open and seeing clients face to face by APPOINTMENT ONLY.
- **Children Therapy and Case Management Services:** Therapists are providing current clients with individual counseling and case management services over the phone.
- **Children and Transitional Youth Full Service Partnership Services:** Therapists are providing current clients with counseling and case management services over the phone.
- **System Navigators:** Mental Health Workers are available for community resources over the phone



What is Season of Sharing?

Since 1986, the Chronicle Season of Sharing Fund, a private non-profit fund, has raised over \$120 million to provide temporary financial assistance to individuals and families in crisis to pay for housing and emergency needs that cannot be met through other resources.

Who Can Apply?

- Families with dependent children under the age of 18 (including families where reunification is imminent)
- Seniors (55 years or older)
- Persons with a long-term disability
- Emancipated foster care youth
- Veterans
- Victims of domestic violence
- Pregnant women in second trimester or later

- ☑ The Fund is to be used for a non-recurring single crisis.
- ☑ The Fund is to be used as the last resort.
- ☑ The Fund must resolve the immediate problem and help the family or individual regain long-term self-sufficiency.

Assistance Provided

- Rental assistance, including back rent to prevent eviction
- Mortgage payments, including back mortgage payments
- Security deposit
- Medical equipment & health aides not covered by insurance
- Delinquent utilities
- Non-routine auto repairs (restrictions apply)
- Critical dental cost

We are a SAFE Program

- ☑ No need for legal documents.
- ☑ The assistance will not affect your immigration status.
- ☑ We don't share your legal status with anyone.





¿Que es Temporada de Compartir?

Desde 1986, el Fondo de Chronicle Season of Sharing, un fondo privado sin fines de lucro, ha recaudado más de 120 millones de dólares para asistencia financiera temporal a individuos y familias en crisis para pagar la vivienda y necesidades de emergencia que no se pueden solucionar a través de otros recursos.

¿Quien puede solicitar asistencia?

- Familias con hijos dependientes menores de 18 años (incluyendo familias en las que la reunificación es eminente)
- Personas de la tercera edad (55 años o mayores)
- Personas con discapacidad de larga duración
- Jóvenes de crianza temporal emancipados
- Veteranos
- Víctimas de violencia doméstica
- Mujeres embarazadas en segundo o tercer trimestre

- ❑ El Fondo se utilizara para una crisis única no recurrente.
- ❑ El Fondo se utilizara como ultimo recurso.
- ❑ El Fondo debe resolver el problema inmediato y ayudar a la familia o individuo a recuperar la autosuficiencia financiera a largo plazo.

Tipos de Asistencia

- Asistencia de alquiler, para evitar el desalojo
- Pagos de hipoteca, incluyendo pagos de hipoteca atrasados
- Depósitos de seguridad de alquiler
- Equipo medico no cubierto por el seguro de salud
- Utilidades atrasadas
- Reparación no rutinaria de auto (aplican restricciones)
- Necesidad dental critica

Somos un Programa SEGURO

- ❑ No hay necesidad de documentos legales.
- ❑ La asistencia no afectara su estado migratorio.
- ❑ No compartimos su estado legal con nadie.



SOS Partner Agencies

Organization	Population Served	Phone	Location
Abode Services	Homeless	707-271-7818	Call for appointment
Aldea	Forter Youth	707-557-4560	Call for appointment
Care Network - Queen of the Valley	QVMC Patients	707-251-2025	Call for appointment
Disability Services & Legal Center	General Population & Persons with Disabilities	707-258-0272 707-636-3069	Call for appointment
Housing Authority of the City of Napa	Section 8, Housing Clients	707-257-9543	Call for appointment
Innovations Community Center	Innovations Clients only	707-259-8392	Call for appointment
Lilliput Families	Lilliput Families Only	707-299-3909	Call for appointment
McPherson Elementary School - The Neighborhood Initiative	General Population	707-285-7248	Call for appointment
Mentis	Mentis Clients Only	707-255-0966	Call for appointment
NEWS	Victims of Domestic Violence	707-255-6397	Call for appointment
Napa Police Dept. - Outreach Program	Homeless	707-257-9479	Call for appointment
Napa Valley Community Housing	Low Income Housing Residents	707-251-1064	Call for appointment
ParentsCAN	Families w/Children at Risk or with Special Needs	707-253-7444	Call for appointment
Phillips Magnet School Family Resource Center - The Neighborhood Initiative	General Population	707-285-7248	Call for appointment
Puertas Abiertas	General Population	707-224-1786	Call for appointment
Shearer Family Resource Center - The Neighborhood Initiative	General Population	707-285-7248	Call for appointment
The Salvation Army	Limited - General Population	707-226-8150	Call for appointment
UpValley Family Centers	St. Helena, Pope Valley, Angwin Residents	707-965-5010	Call for appointment
UpValley Family Centers	Calistoga Residents	707-965-5010	Call for appointment
UpValley Family Centers	Up Valley Senior Population	707-965-5010	Call for appointment